



Working at Spire Home Care has been a very positive experience for me. I have a clear understanding of my role and responsibilities, which allows me to work confidently and effectively each day. The expectations set by management are realistic and achievable, and I feel well supported in carrying out my duties.

The training I received when I started was very helpful, especially the in-person sessions with Amanda, which gave me confidence in delivering care. I also feel the ongoing refresher training and support available are beneficial, and I am looking forward to starting my NVQ to continue developing my skills further.

Management and office staff are approachable, supportive, and transparent in their communication. I feel comfortable raising any concerns or questions, and I know they will be listened to and addressed appropriately. Recently, I attended a coffee morning with Luke, the Managing Director, where staff were encouraged to share feedback openly. It has been reassuring to already see positive changes being made as a result.

Scheduling and workload are managed well. Rotas are provided in advance, travel time between calls is reasonable, and recent improvements to travel time have made a significant difference. I never feel pressured to rush visits, which allows me to provide safe, dignified, and person-centred care to clients.

The teamwork within the company is excellent, and communication between carers and office staff is strong. Weekly newsletters, WhatsApp announcements, client updates, meetings, and coffee mornings all help staff stay informed and connected. I feel respected and appreciated by both colleagues and management.

I also feel that the company values staff wellbeing and provides good support for lone working and overall safety. While some areas at night can occasionally feel less comfortable, I know support is always available through the on-call team if needed.

Overall, Spire Home Care has a strong structure, good communication, and a supportive culture where staff feel heard and valued. I would recommend the company as a good place to work based on my experience.