PERSONNEL SPECIFICATION

Job Title: Support Worker

Council: Social Witness, Specialist Services

Responsible to: Director of Carlisle House

CRITERIA

1. QUALIFICATIONS

Essential

- Grade C GCSE English and Maths or equivalent

Desirable

- Level 3 Diploma in Health & Social Care (Adults) for Wales and NI (QCF)
- Health and Safety Training
- Certificate in Higher Education in Computing and IT or equivalent

2. KNOWLEDGE AND UNDERSTANDING

Essential

- Knowledge and understanding of substance use: reasons and contemporary treatments
- Knowledge and understanding of establishing collaborative and empowering relationships.

Desirable

- Knowledge and understanding of the wider Substance Misuse Strategies and Policies

3. RELEVANT EXPERIENCE

Essential

- At least 6 month's experience of working in a setting where the primary focus of support is with adults who have mental health or substance use difficulties.
- Experience of maintaining records electronically

Desirable

- Experience of working with substance misuse treatment problems
- Experience of undertaking Safety Assessments.
- Experience of receiving, recording and the administration of medication.

4. SPECIAL APTITUDES

Essential

- Good inter-personal skills.
- Ability to work as part of a team.

- Ability to work on own initiative.
- Ability to work creatively
- Good organisational skills
- Good listening skills
- Ability to show empathy, compassion and respect
- Health – such as to allow for attendance reliability and work proficiency (reasonable adjustments will be made for those with a disability)

5. SPECIAL CIRCUMSTANCES

Essential

- Flexibility to work evenings, weekends and sleepovers.
- Registration or be willing to register with the Northern Ireland Social Care Council.
- Must be willing to behave in a manner which respects the Christian ethos of the Presbyterian Church in Ireland and the ethos of Carlisle House i.e. respect, acceptance and compassion

Desirable

- Access to a car for work purposes