

Job Title: Laundry Assistant
Reporting to: Housekeeper



About the role

The role of the Laundry Assistant is essential in our mission to provide excellent care, contributing to the wellbeing and quality of life of our residents. Collaborating with the care and domestic teams to ensure clothing, bedding and other textiles are clean, tidy and available to residents as required. Laundry Assistants are vital to maintaining the highest standards of cleanliness and hygiene.

The Laundry Assistant role will work closely with the care teams and residents, building trusting relationships to support a comfortable environment where our residents feel safe and cared for.

OUR HOMES PROVIDE AN ENVIRONMENT WHERE INDIVIDUALITY IS EMPHASISED AND THE PRIVACY AND DIGNITY OF ALL OUR RESIDENTS IS RECOGNISED

Duties and Responsibilities

- Sort, wash, dry, fold, iron and store linens, clothing and other textiles according to the Home's procedures and schedules, using the necessary equipment and supplies.
- Ensure that the laundry area is maintained to a high standard of cleanliness and hygiene.
- Support the care team with the tidying and storage of clothing, bedding, towels and textiles.
- Restock and replenish laundry supplies, monitoring stock levels and reporting any shortages.
- Ensure work processes comply with quality and statutory regulations, as well as operational standards and infection prevention and control.
- Inspect linen and clothing for stains, tears and damage and report as required to maintain quality standards.
- Assist with the collection, distribution, and inventory of resident clothing and personal items, ensuring accuracy in handling resident belongings.
- Operate washing machines, dryers, and other laundry equipment safely and efficiently.
- Report all damage and faults identified to the Home Manager.
- Provide exceptional customer service to residents and team, responding promptly to requests and concerns regarding laundry services.
- Support with routine laundry audits as necessary.
- Maintain confidentiality and respect the privacy and dignity of residents at all times, adhering to professional standards in all aspects of work.
- Ensure the storage of laundry products meet COSHH regulations and all cleaning machinery and equipment are used properly and stored safely.
- Work within all health, safety, hygiene, fire and security guidelines, procedures and legislation, ensuring the safety of yourself and others.
- Undertake any other duties that may be reasonably required as designated by the Home Manager.

About you

- Right to work in the UK.
- Previous laundry assistant or care home experience is desirable but not essential.
- A good standard of both verbal and written English.
- A basic knowledge of COSHH, Health and Safety, Fire and Security Regulations, or willing to complete the necessary training.
- The ability to prioritise workload, organising tasks as necessary to meet a comprehensive cleaning schedule.
- Have a flexible approach to work

- Be an excellent team player.

Additional information

- Disclosure and Barring Service - you will need to complete an Enhanced Access NI disclosure. Access NI is a branch in the Department of Justice. Its role is to process applications from members of the public who require a criminal record check for employment purposes. Healthcare Ireland require 3 forms of ID to process this check.