Job title	Food & Beverage Team Leader
Organisation Profile	NOW Group is an award-winning social enterprise operating across Belfast and Dublin. We are committed to working with individuals and businesses to unlock potential and create meaningful, lasting change across the island of Ireland. If you're in Dublin or Belfast, be sure to check out Loaf Catering and our cafes. We not only serve delicious food and good coffee but also offer outside catering for events, offices, and parties.
Candidate Brief	We have an exciting opportunity for a passionate Team Leader to join our team. The successful candidate will have a love for food, a keen eye for detail and a passion for training and developing our participants. This is a fast-paced catering business with a real purpose. You will support the Chef Manager in the day to day running of this café to make sure everything meets our high standards.
Location	Kilmainham Café
Reports to	Café Manager
Hours	20-30 hours
Salary scale	€16 per hour
Benefits	25 days annual leave plus 11 statutory days Health Cash Plan (on successful completion of probationary period) Access to confidential Staff Counselling & Financial Advisory Services Pension Scheme Holiday purchase scheme Flexible working & Wellbeing initiatives Cycle to Work Scheme

Main Responsibilities

1. Bring your love of food and great service to our café and use that passion to not only make sure our café is presented to our high standards, and that we give the highest quality of service that we are recognised for, but also share that passion for excellence with our participants.
2. Using your knowledge of food safety and allergens, you will make sure that the site meets our high standards and that all paperwork is complete to ensure our customers, participants and team stay safe.
3. With your keen eye for detail, you will make sure that all food leaving the kitchen meets our brand and quality standards.
4. Because you understand business too, you will help us make this business profitable, you will support the management team in achieving our financial targets; sales, gross profit and control of labour.
5. You are a people person, you lead by example, you manage a tight ship with a drive for results. You will support your team to ensure they share this vision too.
6. We want to be the best, and we want to have the best team. Your development is as important to us as it is you. We have some training that you will need to complete, but we are also keen to support in any other training that may support you in your development.

Personnel Specification

Essential

1. Experience working at a supervisory level in a catering/hospitality environment.
2. An understanding of Health and Safety procedures including COSHH and HACCP
3. Experience of providing excellent customer service.
4. Experience of cash handling, stock and portion control and meeting GP targets.
5. Ability to work weekends and evenings.

Desirable

1. A supervisory qualification.
2. Level 2 qualification in Catering and Hospitality.
3. Customer Care qualification.
4. Essential Food Hygiene Certificate.
5. Barista experience.
6. Experience of working with adults with learning difficulties.
7. Valid Drivers Licence.

Garda Vetting

Please note that employment with NOW Group may be subject to a check from the Garda Vetting Bureau.

Values & Behaviours



All employees in NOW Group are required to subscribe to the values of the organisation and demonstrate these values through agreed behaviours in their day to day work and their relationships with participants, stakeholders and colleagues. Candidates will be expected to demonstrate relevant values and behaviours as part of the interview process.