

Job Title: Domestic Assistant
Reporting to: Home Manager



About the role

The role of the Domestic Assistant is essential in our mission to provide excellent care. Supporting the Home Manager with the environment of the Home, the Domestic Assistant will contribute to the wellbeing and quality of life for our residents. The Domestic Assistant will ensure that the Home is clean, tidy and welcoming at all times.

The Domestic Assistant role will work closely with the care teams and residents, building trusting relationships to support a comfortable environment where our residents feel safe and cared for. From ensuring that rooms are clean to tidying communal areas, every task contributes to the value that we add to the lives of our residents.

OUR HOMES PROVIDE AN ENVIRONMENT WHERE INDIVIDUALITY IS EMPHASISED AND THE PRIVACY AND DIGNITY OF ALL OUR RESIDENTS IS RECOGNISED

Duties and Responsibilities

- Perform a variety of cleaning tasks throughout the Home, including vacuuming, dusting, mopping floors, cleaning surfaces in resident rooms, communal areas and offices, adhering to cleaning schedules as required.
- Ensure that all areas of the Home, including bathrooms, kitchens, dining areas and hallways are maintained to the highest standards of cleanliness and hygiene.
- Empty and dispose of waste and recycling safely and in accordance with waste management procedures, ensuring compliance with environmental guidelines.
- Restock and replenish cleaning supplies, toiletries and other essential items in resident rooms, bathrooms and communal areas as needed, monitoring stock levels and reporting any shortages.
- Ensure work processes comply with quality and statutory regulations, as well as operational standards and infection prevention and control.
- Report all damage and faults identified to the Home Manager
- Support with routine housekeeping audits as necessary.
- Maintain confidentiality and respect the privacy and dignity of residents at all times, adhering to professional standards in all aspects of work.
- Ensure the storage of cleaning products meet COSHH regulations and all cleaning machinery and equipment are used and stored safely.
- Work within all health, safety, hygiene, fire and security guidelines, procedures and legislation, ensuring the safety of yourself and others.
- Undertake any other duties that may be reasonably required as designated by the Home Manager.

About you

- Right to work in the UK.
- Previous domestic assistant or care home experience is desirable but not essential.
- A basic knowledge of COSHH, Health and Safety, Fire and Security regulations, or willing to complete the necessary training.
- The ability to prioritise workload, organising tasks as necessary to meet a comprehensive cleaning schedule.
- A good standard of both verbal and written English.
- A flexible approach to work.
- Be an excellent team player.

Additional information

- Disclosure and Barring Service - you will need to complete an Enhanced Access NI. Access NI is a branch in the Department of Justice. Its role is to process applications from members of the public who require a criminal record check for employment purposes. Healthcare Ireland require 3 forms of ID to process this check.