



**DOMESTIC & GENERAL**  
PROPERTY SUPPORT SERVICES LIMITED

**Job Title: Deep Clean Operative**

**Location:** Various Client Sites

**Reporting to:** Deep Clean & Industrial Manager

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**Role Impact**

As a Deep Clean Operative, you play a vital role in maintaining the highest standards of hygiene, sanitation, and presentation across client sites. Your work goes beyond routine cleaning, focusing on intensive, detailed cleaning tasks that restore environments to an exceptional standard.

Your contribution directly supports infection control, health and safety compliance, and the long-term condition of buildings and facilities. By delivering thorough deep cleaning services, you help protect occupants, enhance client satisfaction, and uphold the company's reputation for excellence.

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**Deep Cleaning Operations**

- Carry out comprehensive deep cleaning of assigned areas in accordance with site specifications and schedules.
- Strip, scrub, disinfect, and reassemble high-touch and hard-to-reach surfaces.
- Deep clean floors including machine scrubbing, steam cleaning, stripping, sealing, and polishing as required.
- Thoroughly clean skirting boards, vents, tiles, grout, doors, frames, and fixtures.
- Remove built-up dirt, grease, limescale, and bacteria from all surfaces.

**Specialist and Periodic Cleaning Tasks**

- Operate specialist cleaning machinery and equipment following training and safety procedures.
- Deep clean kitchens, canteens, food-preparation areas, and appliances.
- Carry out intensive washroom and restroom sanitation, including toilets, urinals, sinks, showers, and basins.
- Perform internal window, wall, and ceiling cleaning as part of scheduled works.
- Support post-construction, post-event, or infection-control cleans where required.
- Carry out deep cleaning of external areas where specified, including entrances, bin stores, and car parks.
- Remove debris, staining, and built-up grime to maintain site appearance and safety.
- Support overall site presentation to ensure compliance with hygiene and visual standards.

## Compliance and Safety

- Use cleaning chemicals and equipment in accordance with COSHH and company training.
  - Always wear and maintain appropriate PPE for deep cleaning tasks.
  - Follow all health and safety procedures, risk assessments, and method statements.
  - Report hazards, incidents, near misses, or equipment faults to management immediately.
  - Maintain awareness of emergency, fire, and site-specific procedures.
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## Working Standards and Behaviour

- Maintain high attention to detail and consistency across all tasks.
  - Represent the company professionally at all times while on client sites.
  - Ensure punctuality, reliability, and flexibility to meet operational needs.
  - Work collaboratively with supervisors and team members to achieve cleaning objectives.
  - Maintain excellent personal hygiene and correct use of uniform and equipment.
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## Candidate Profile

### Skills & Attributes

- Exceptional attention to detail and commitment to high hygiene standards.
- Ability to carry out physically demanding tasks.
- Capable of following detailed instructions and working independently.
- Reliable, responsible, and safety conscious.
- Positive attitude with a strong work ethic.

### Desirable Experience

- Previous experience in deep cleaning, specialist cleaning, or industrial cleaning roles.
  - Experience using floor machines, steam cleaners, or specialist equipment.
  - Knowledge of cleaning chemicals and infection-control procedures (training provided).
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## Why This Role Matters

As a **Deep Clean Operative**, your work is essential to creating safe, hygienic, and compliant environments. Deep cleaning protects health, extends the life of facilities, and ensures clients receive a consistently high standard of service. Your role makes a visible and meaningful difference every time you complete a clean.