

Job Title: Care Assistant
Reporting to: Home Manager



About the role

Care Assistants at Healthcare Ireland play a pivotal role in the day-to-day operations of our Homes, providing essential support and assistance to residents, ensuring their wellbeing and comfort. Care Assistants are part of our frontline team, responsible for delivering personalised care and assistance, as well as supporting with daily living activities and tasks.

Our Care Assistants provide emotional support and companionship to residents, fostering meaningful relationships as well as promoting a sense of compassion and advocacy for the rights and preferences of residents.

Collaborating with Nurses, the Wellbeing Team, families and external healthcare professionals to ensure holistic and person-centred care, Care Assistants are essential in our mission to provide excellent care.

OUR HOMES PROVIDE AN ENVIRONMENT WHERE INDIVIDUALITY IS EMPHASISED AND THE PRIVACY AND DIGNITY OF ALL OUR RESIDENTS IS RECOGNISED

Duties and Responsibilities

- Assist residents with personal care and mobility whilst promoting independence and dignity.
- Provide assistance with eating and drinking, ensuring that residents receive adequate nutrition and hydration, according to their individual needs and preferences.
- Assist senior and nursing team members with care plans and tasks to support the wellbeing of the residents.
- Participate in activities, motivating and supporting residents to get involved, promoting mental stimulation, socialisation and emotional wellbeing.
- Assess and observe the emotional and physical wellbeing of residents, recognising changes and reporting as necessary in a timely manner.
- Assist with the maintenance of a clean, safe, and home-like environment for residents, including preventing and controlling infections.
- Communicate effectively with residents, families and external healthcare professionals, providing updates and information as required.
- Ensure records are accurate, up-to-date and completed in a timely manner, maintaining confidentiality at all times.
- Develop and maintain good professional relationships with residents, colleagues and visitors, responding promptly and courteously to requests and enquiries.
- Participate in team meetings, training sessions and professional development activities to enhance knowledge and skills in care.
- Support with the training and development of new members of the team.
- Collectively responsible for the care and appropriate use of resources in the Home.
- Comply with relevant regulatory and statutory requirements.
- Undertake any other duties that may be reasonably required as designated by the Home Manager.

About you

- Right to work in the UK.
- Previous experience in Health and Social Care preferred, although not essential as full training will be provided.
- Educated to QCF/ NVQ Level 2 is desirable, but not essential.
- Ability to work independently as well as part of a team.

- A good standard of oral and written English.
- A non-judgemental approach to others.
- Excellent communication skills with the compassion required to deliver high-quality care to our residents.
- Respectful to not only residents but the values and beliefs of other team members.

Additional information

- Disclosure and Barring Service - you will need to complete an Enhanced Access NI disclosure. Access NI is a branch of the Department of Justice. Their role is to process applications from members of the public who require a criminal record check for employment purposes. Healthcare Ireland require 3 forms of ID to process this check.
- You will be required to be a member of the Northern Ireland Social Care Council (NISCC). NISCC helps to raise standards in social care. They set standards for conduct, training and practice by supporting professional development across the workforce. This is an annual registration.