Healix International

Healix International

Candidate overview



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Welcome

Thank you for your interest in working with Healix International and for taking the time to apply.

We really appreciate the effort involved in exploring a new opportunity and are delighted to share a little more about who we are and what you can expect as part of our recruitment journey.

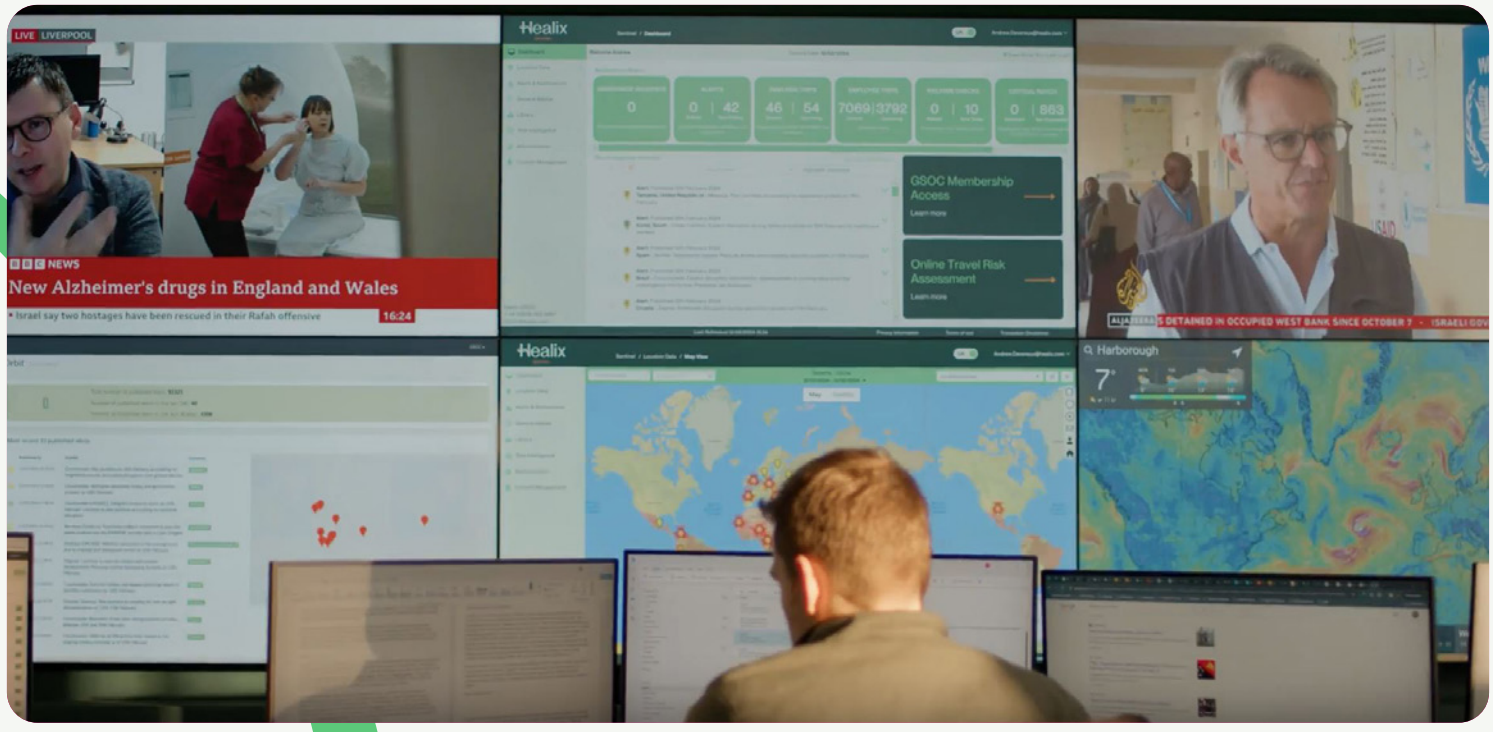
This document is intended to give you an overview of Healix International, our values and culture, and our approach to recruitment. We hope it provides a sense of what it's like to work with us and how our values guide both our organisation and the way we recruit, as you move through the process.

We will cover:

- Who we are and what we do
- Our values – what matters to us and how we work
- What to expect in the recruitment journey



Who is Healix International?



At Healix, our purpose is to safeguard the health and wellbeing of people in every corner of the world. We provide medical assistance, travel risk management and security services to organisations with people working or travelling abroad. In practice, this means coordinating medical care when someone is injured or unwell overseas, supporting families through unfamiliar healthcare systems, monitoring global risks and responding when incidents escalate into security events or evacuations. Our global teams operate 24/7 to assess situations, make decisions and act quickly.

Headquartered in Surrey, UK, we work alongside Healix teams in Australia, Canada, New Zealand, South Africa and the United States. who coordinate with trusted global providers to deliver on the ground assistance.

Who do we work with?

We support a diverse client base, including government bodies, corporate organisations across sectors such as media, oil and gas, higher education, finance and technology, as well as insurance partners supporting their insured travellers. Our work also extends to public sector clients, including UK government departments, where what we do is frequently time-critical and high impact.

Our teams help ensure people travelling or working abroad can access appropriate medical care, emergency support and onward assistance when they need it most - bringing together clinical expertise, operational coordination and clear communication across multiple countries and time zones.

What's it like to work at Healix?

Working at Healix International means contributing to work that makes a real difference -whether supporting individuals through medical or security emergencies, managing complex insurance cases or partnering with government clients to deliver trusted services at scale. Our roles involve collaboration across teams, cultures, languages and disciplines, reflecting the truly international nature of our organisation and the people we support.



Watch our video for more insight into our values at Healix.

Our Values, and how they show up in how we work

Our values shape how we work, how we make decisions, and how we treat one another.

We put people first

We put people at the heart of everything we do. We care about the wellbeing, safety and success of our colleagues, our clients, and the individuals and communities we support around the world.

We think independently

We encourage curiosity, challenge and clear thinking. We value people who take ownership, use their judgement, and bring thoughtful ideas and solutions to improve the way we work.

We build trust

We act with integrity, transparency and accountability. By doing what we say we will do, we build trusted relationships with each other, our partners and those who rely on us.

How our values show up in our recruitment process

We look for people who bring the right skills and live our values. Our recruitment process focuses on real examples of how candidates collaborate, build trust, make decisions, and put people first - helping us hire people who will thrive at Healix and strengthen our culture.

What to expect in the recruitment process

Guided by our values our recruitment process is designed to be clear, respectful and collaborative.

While the exact stages may vary depending on the role and location, our recruitment process typically includes:

- An application review
- An initial online screening conversation
- A face-to-face interview focused on core competencies, technical skills and values-led behaviours. Further assessments may also form part of the process where appropriate.





Diversity, Equity and Inclusion

Healix International is committed to creating an inclusive environment where everyone feels respected and valued. We welcome applications from people of all backgrounds and are proud to be an equal opportunity employer.

Healix International

Thank you

Thank you for your interest in Healix International. We really appreciate the time you've taken to apply and look forward to getting to know you.

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